EACH MONTH IN 2014, HR LEARNING & DEVELOPMENT RESOLVES TO PROMOTE RESOURCES AVAILABLE IN ONE HELPFUL TOPIC. THIS MONTH WE’RE FOCUSING ON WAYS TO HELP YOU BETTER RELATE WITH OTHERS TO STRENGTHEN ORGANIZATIONAL AND INDIVIDUAL UNDERSTANDING.

Your EAP provides online professional development resources. To access, select the image above and log in with: UA. Then look for tips, skill-builders and courses such as:

- Listening Skills
- Applying Emotional Intelligence
- Coaching and Mentoring
- Intercultural Business Etiquette
- Achieving Consensus
- Bridging the Generations Gap

Conversational Intelligence:
*How Great Leaders Build Trust and Get Extraordinary Results*
June 10, 11:00-12:30

In this high-energy session, Judith Glaser presents a new framework for knowing just what conversations trigger the lower brain and what activates the higher-level intelligences-empathy, foresight, good judgment and trust.

Through story-telling and practical exercises, Glaser translates the most groundbreaking research from the field of neuroscience into insightful, pragmatic and powerful tools and wisdom for elevating organizational success.

For more information and to register click here.