This month HR Learning and Development invites you to assess your workplace EXPERIENCE (culture, environment, and services) through the eyes of the customer, employee and student and ask: How can we improve?

Select an image or course title to learn more or connect with us at: HRLearningandDevelopment@ua.edu or 348-9700.

Experience Customer Service
From A (Apple) to Z (Zappos)
Experience Delight, 11/28
NEW! Experience Nordstrom, 12/3

The Go System
December 5, 8:00-Noon
This proven course helps you become more focused, organized and productive.
GO = Getting Organized!

The Experiential Organization:
Designing Employee Experiences
So People Want to Show Up to Work
Author and futurist - Jacob Morgan
November 15, 11:00-Noon