Our development focus for April is about TEAM(ing) and the many resources available to help us improve our welcoming skills, conversation skills, service skills, and leadership skills to build a better UA for the future.

Development Series
Promoting Diversity and Inclusion: The Other Side of the Lectern 4/14
Experience Customer Service from A to Z: "Experience Customer Delight" 4/19
The Professional Development Series: Business and Technology 4/25
Teamwork and Partnerships 5/15
Policies, Procedures and Systems
Conducting Annual Performance Reviews 4/7, 4/10, 4/18 and 4/27
The IRB and You 4/11
Know Your Rights: The Basics of ADA and FML for Employees 4/12
Procure to Pay 4/12

Spring 2017 Leadership Webinar
Teaming: How Organizations Learn, Innovate and Compete in the Knowledge Economy
May 9, 11:00-12:30

In this webinar, Amy C. Edmondson, author of Teaming to Innovate shares that organizational success is no longer about creating effective teams anymore, but instead about leading effective teaming. Join us to learn about this new breakthrough thinking in organizational learning, leadership, and change.